



Freshwater Parish Council

Website Accessibility Statement

2025



Freshwater Parish Council

Working For The Community

This website is run by Freshwater Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard

We've also made the website text as simple as possible to understand. We have used tools to access the readability of the website text to make it as accessible as possible.

How accessible this website is

We know some parts of this website aren't fully accessible:

- you can't modify the line height or spacing of text
- some quality in styling may be lost when viewing in alternative colour options
- most older PDF documents aren't fully accessible to screen reader software

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: clerk@freshwater-parish.org.uk
- Phone: (01983) 752000

We'll consider your request and get back to you in 5 days.

If you are unable to access any information on the website, then please call us and we will assist you in accessing this information via the phone or by email.

Reporting accessibility problems with this website

We are working to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: clerk@freshwater-parish.org.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Freshwater Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

The non-accessible sections are listed below.

Non accessible content

Some content isn't accessible including diagrams and maps.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2024, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. Only documents from September 2018 onwards are uploaded on the website.

Any new PDFs or Word documents we publish will meet accessibility standards.

Accessibility Regulations

How we tested this website

This website was last tested on 30th May 2024. The test was carried out by Wight Pixels Creative Ltd.

We tested:

- our main website platform, available at <https://www.freshwater-parish.org.uk>

